Meet incoming NAVC President

MELINDA MERCK, DVM

Tomorrow at 5:00 PM, in a “changing of the gavel” ceremony, Dr. Merck will assume her role as President of the NAVC Board of Directors for 2016–17.

Dr. Melinda Merck has made it her life’s mission to advocate for animal abuse cases. She is the owner of Veterinary Forensics Consulting, LLC, in Austin, Texas, and serves as a forensic veterinarian consulting on cases involving animals. She assists investigators of animal cruelty with crime scene investigation as well as the examination of live and deceased victims. She frequently testifies as a veterinary forensic expert around the country and provides training for veterinary, attorney and law enforcement professionals internationally on the use of veterinary medical knowledge in the investigation and prosecution of animal cruelty cases.

Her dedication to this cause has also flowed into a unique leadership role in the veterinary profession. Dr. Merck is Program Chair for the NAVC Veterinary Forensics: Animal CSI track. She’s also the founding chair of the Board of Directors for the International Veterinary Forensic Sciences Association. She is chair of the WSAVA Animal Wellness and Welfare Committee and serves on the Association of Prosecuting Attorneys Animal Cruelty Advisory Council. Yesterday, she was presented with the 2015 Humane Society Veterinary Medical Association Veterinary Advocate of the Year Award for her admirable leadership in creating the field of veterinary forensics.

Dr. Merck is very excited about her new role as NAVC President. She recently sat with us to discuss her background and the future of the NAVC.

How long have you been involved with the NAVC?

Dr. Merck: “I first became involved with the NAVC as a speaker at the NAVC Conference 2004. The NAVC gave me my first opportunity to speak on veterinary forensics to a national audience. It was such a huge success that they asked me to chair a half-day program the following year, which grew to a full-day program! The NAVC was the first and only industry organization to offer a yearly program on veterinary forensics. Working closely with their team, I developed the VetFolio Veterinary Forensics and Animal CSI certificate courses.”

The biggest challenge is the emotional and mental wellness of the veterinary community. The NAVC has created a Leadership Track as a permanent part of our Conference to provide tools to enhance the wellbeing of the community and empower them for leadership. — Melinda Merck, DVM

WEATHER
57°F/14°C

ATTENDANCE
17,328

EVENTS
Industry Partners — see p. 14
Finale Party — see p. 19
Hands-on Labs — see p. 21

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VetFolio: Laying Foundations — see p. 3
Meet the NAVC Board — see p. 10
Keeping Your Costs Down — see p. 14
Your CE Certificates — see p. 20
Tips for a Smooth Departure — see p. 24

PAGES 6-7
Our Big Move in 2017
Our annual NAVC Conference moves to the Orange County Convention Center (OCCC) in Orlando, Florida, starting in 2017. Get the details.

PAGES 9
Tuesday Highlights
Today’s exciting schedule starts with breakfast sessions, IGNITE! and more Exhibit Hall prizes… and ends with a thought-provoking Zoobiquity keynote.

PRIZES
Enter to win!
Passport Program Prize: Apple Package
Get your NAVC Passport stamped at participating Gaylord and Marriott exhibit booths.
Daily Prize Giveaway: Apple iPad Air2
Get your badge scanned in the Exhibit Halls during today’s 9:15 – 9:55 AM coffee break for a chance to win.
What does the NAVC uniquely offer the veterinary community?
Dr. Merck: “Gosh, many things. Most recently, the NAVC created a unique organization called the Veterinary Innovation Council (VIC). We announced this development Saturday night and in our Monday issue of INSIDE NAVC. In short, the VIC’s mission is to convene the brightest minds in the profession and industry to tackle innovation opportunities that lift up all animal health and care segments, including caregivers, academia, suppliers and consumers. It will be the first veterinary organization working industry-wide to focus on positive change through innovative solutions across professional boundaries.

In addition, the NAVC partnered with AAHA in 2015 to create VetFolio, providing a unique online learning and educational resource that’s growing by leaps and bounds. I’m very proud that VetFolio offered the first certificate courses in Veterinary Forensic Science and Medicine and Animal Crime Scene Investigation, reaching an international audience.

The NAVC Institute program is still extremely popular each summer because it provides a unique hands-on, intensive learning experience where dedicated veterinary professionals work in small groups alongside leading experts.

I’d also like to mention our International Scholar Program, where we invite select people from across the world to come to the Conference and learn how to provide continuing education in their respective countries. We covered this program in our Sunday issue of INSIDE NAVC.”

How does the NAVC provide resources for all veterinary disciplines?
Dr. Merck: “For starters, the NAVC publishes two amazing resources for the veterinary community: Today’s Veterinary Practice and Today’s Veterinary Technician. These practical, peer-reviewed clinical publications are the official journals of the NAVC… reaching more than 60,000 industry professionals each!

Also, through VetFolio, we offer free webinars and certificate courses you can’t find anywhere else. Plus, the NAVC now has an industry services division providing veterinary association management support. We’re committed to finding ways to provide for and respond to all needs of the veterinary community.”

What’s your vision? A year from now, the NAVC will…
Dr. Merck: “…continue to build on our new and innovative programs and initiatives! We have achieved so much in the past few years and the entire NAVC team has great vision for the future. My vision as President is for us to continue identifying additional ways we can give back to the veterinary community.”

What’s the first thing you’ll do as NAVC President?
Dr. Merck: “Thank my dad for being a role model of integrity and compassion; for instilling in me that I could do and be anything. Then I’ll get to work with Tom Bohn, CEO, and our wonderful Board on our NAVC Conference 2017 inaugural move to the Orange County Convention Center in Orlando… and take the next steps toward our vision for the NAVC. Stay tuned!”

DID YOU KNOW? MELINDA MERCK, DVM, LEADING CHAMPION OF VETERINARY FORENSICS AND ANIMAL CRIME SCENE INVESTIGATIONS...

• Developed the first Veterinary Forensics course for the University of Georgia and University of Florida veterinary schools.
• Frequently lectures at other veterinary and technician colleges, teaching workshops on animal crime scenes and the processing of burial and surface remains.
• In the 2009 Michael Vick dogfighting case, her forensic determinations of the deceased and buried dogs formed the solid foundation for the successful prosecution of Vick’s crimes. For her contribution, she received awards from the US Department of Justice, US Attorney’s Office and US Office of the Inspector General.
• Developed the VetFolio Veterinary Forensics and Animal CSI certificate courses in 2014.
• Is a Fellow of the American Academy of Forensic Science, a member of the International Association of Blood Stain Analysts and a Research Associate at the Centre for Forensic Research, Simon Fraser University, Vancouver, British Columbia.
• Is the author of Veterinary Forensics: Animal Cruelty Investigation, reaching an international audience.

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What does the NAVC uniquely offer the veterinary community?
Dr. Merck: “I think the biggest challenge is the emotional and mental wellness of the veterinary community. Recently published studies have brought to light the ‘elephant in the room’ issues that threaten the health and well-being of the community. We’ve created a Leadership Track as a permanent part of our Conference to provide tools to enhance the wellbeing of the community and empower them for leadership.” [Editor’s note: before you leave this year’s Conference, be sure to stop by the Share a Secret booth in the Marriott Exhibit Hall to learn about suicide prevention in our profession.]

What is the biggest challenge today in veterinary medicine?
Dr. Merck: “It’s about the entire NAVC Conference experience!”

The entire staff, program chairs and others involved have a commitment to offering cutting-edge topics with world-class speakers. We get excited every year about new and innovative ways we can provide unique learning and networking experiences. It’s not just about attending lectures, it’s about the entire NAVC Conference experience!”

The first thing you’ll do as NAVC President?
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VETFOLIO: LAYING FOUNDATIONS FOR LEARNING

With the support of Hill’s Pet Nutrition, VetFolio offers free access for veterinary students

Veterinary school student Sarina Selleck was attending the NAVC Conference 2015 when she first heard about VetFolio and its free subscriptions for students. She thought it might be useful for her clinical courses, so she signed up.

“VetFolio has helped me with assignments for courses,” said Selleck, a third-year student at The Cummings School of Veterinary Medicine at Tufts University. “I used it in my dermatology course to help work on our clinical case assignments.”

Selleck is one of more than 1,000 students who currently hold a subscription to VetFolio, with access to its CE courses and certificate programs, articles, point-of-care documents, Conference Proceedings, videos, podcasts and online community.

VetFolio’s mission, says Executive Director Bobby Lee, “is to help you succeed as a veterinary professional, on your terms, throughout your entire career.”

It’s a concept that Lee and his team describe as “continuous education,” and it’s one that they are proud to offer, through a partnership with Hill’s Pet Nutrition, for free to veterinary and veterinary technician students, recent graduates and faculty members.

“I would recommend other students sign up for VetFolio because it is free, and it offers many useful resources to help clarify material that we are learning in class,” said Selleck, who is interested in shelter and community medicine as well as public health. “I imagine it will be useful in clinics as well.”

To learn more about the content available on VetFolio, visit the booths in the Gaylord City Hall Lobby or the Marriott Atrium.

HERE ARE 5 TIPS TO GET THE MOST OUT OF VETFOLIO.COM:

1. Create your free account by visiting VetFolio.com/Roles and choosing the option that best matches your current role in the veterinary community.
2. Visit the “Student Resources” page, which can be found in the “Learning and Resources” drop-down on the VetFolio homepage, to find the latest resources designed specifically with students in mind.
3. Browse through the site to find topics of interest presented as CE courses, web conferences, select journal articles from Today’s Veterinary Practice, Compendium and Veterinary Technician, and valuable AAHA Guides as well as podcasts and videos. Check out the hundreds of NAVC Conference Proceedings from 2013-2015 to enhance your education, and watch out for proceedings from the NAVC Conference 2016, coming soon!
4. Log in frequently and check the “What’s New” page for content you may have missed, new articles, webinar invitations and other tools to support your role in veterinary care.
5. Engage with us by following us on Facebook, Twitter and Instagram, and join the VetFolio Community. This is where VetFolio can become your fun and supportive foundation for lifelong success—sharing insights, experiences, questions and more with fellow students and seasoned professionals.

ZOOBIQUITY
A remarkable evening of astonishing connections between human and animal health

Witness the story of a cardiologist whose help treating a monkey led to a journey of discovery of what animals can teach us about the human body and mind. Don’t miss this intriguing evening with the authors of The New York Times bestselling book, Zoobiquity: The Astonishing Connection Between Human and Animal Health. Discover how we can raise the standard of care for pets with learnings from human science.

Sponsored by

Aratana Therapeutics

This year’s NAVC Conference has been all about what moves you to be the best you. Now we invite you to discover more about what’s moving the NAVC in our journey to a new Conference experience in 2017.

Starting next year, the NAVC will host our annual NAVC Conference at the Orange County Convention Center (OCCC) in Orlando, Florida. Mark your calendar for the first OCCC dates: February 4-8, 2017.

We know that veterinary medicine is a calling that moves you to do your best work every day, and we’re excited about this opportunity to keep you moving in exciting new directions and take your Conference experience to the next level.

Here’s what you need to know about attending the NAVC Conference 2017:

- **All sessions in one centralized location:** It’s easier to attend all the sessions you want, from lectures to luncheons, Hands-on Laboratories to Masterclasses and more. And we’ll be adding more programs to cover a broader range of disciplines and interests.

- **One Exhibit Hall:** See everything in one place, from hundreds of companies. This gives you more time to browse new technologies and other solutions, try them out, ask questions and invest in the best for your practice.

- **Major hotels within walking distance of local amenities:** You’ll find top-notch options for relaxing, dining and networking at the Hilton Orlando, the Hyatt Regency: Orlando and the Rosen Centre Hotel—all connected by skybridges to the OCCC. Our new location is close to many options for dining, such as the Pointe Orlando dining, shopping and entertainment complex, and I-Drive 360, a complex of shops, restaurants and the Orlando Eye, the 400-foot-tall observation wheel that gives riders an eagle’s eye view of the city.

- **Plenty of space to experience the best of our Conference:** The OCCC is the second largest convention center facility in America and was recently selected by Business Review USA as the best meetings facility in the country. The green-friendly complex comprises two separate buildings connected by a 1,500-foot, open-air bridge with moving sidewalks across International Drive. The 2.1 million square feet of exhibition space, plus 480,000 square feet of function space, including meeting rooms, offers you room to learn, connect and explore without having to go too far.

You’ll be hearing much more about this big move as we lead up to the NAVC Conference 2017, and we look forward to seeing you there.

**SAVE THE DATES**

**NAVC Conference 2017:**
February 4-8, 2017 (Exhibits 5-8)

**NAVC Conference 2018:**
February 3-7, 2018 (Exhibits 4-7)

**NAVC Conference 2019:**
January 19-23, 2019 (Exhibits 20-23)
IN 2017

We are very excited about our move to the Orange County Convention Center in February 2017. While we will miss the wonderful partnerships with the Marriott and Gaylord resorts, having the ability to host all of our extended family, friends and guests in one centralized location is very energizing and will give us an even better opportunity to deliver the best possible experience. We hope you all are planning on attending.

— Thomas M. Bohn, MBA, CAE, NAVC Chief Executive Officer
INSIDE NAVC

ZOOBIQUITY: AN INTEGRATED VIEW OF PHYSICAL AND BEHAVIORAL HEALTH

Discover the potential for new models of care based on knowledge from human medicine, veterinary medicine and evolutionary biology.

This year, the NAVC Conference team is delighted to welcome Barbara Natterson-Horowitz, MD, a Professor of Medicine in the Division of Cardiology at the David Geffen School of Medicine at UCLA.

Dr. Natterson-Horowitz will be speaking here on Zoobiquity, which is an interdisciplinary field with a strong basis in established science and research from human medicine, veterinary medicine and evolutionary biology, as well as related disciplines, including anthropology, psychology, neurobiology, paleontology and physiology.

The concept of Zoobiquity is powerful for veterinary professionals: its translational aspect comes from the juxtaposition and synthesis of knowledge and development of new hypotheses for modeling disease and treatment.

In 2012, Dr. Natterson-Horowitz co-authored the New York Times bestselling book, Zoobiquity: The Astonishing Connection Between Human and Animal Health. Her animal-related background includes serving as a cardiovascular consultant to the Los Angeles Zoo as a member of its Medical Advisory Board, and she is Chair of the Zoobiquity Conference, a national educational program that facilitates interdisciplinary discussions between physicians, veterinarians and others in the health professions.

We asked Dr. Natterson-Horowitz about her experiences with animal care and her thoughts on Zoobiquity.

Dr. Natterson-Horowitz: “In the procedure suite at the zoo, the patient was being prepped for her echocardiogram. Out of reflex, I approached the patient while making lots of eye contact to reassure her. But having never had a non-human patient before, it didn’t occur to me that usual calming measures for people might result in very different response in other animals. The veterinarians cautioned me about ‘capture myopathy’, a term I had never heard before. I remember dutifully backing off but being intrigued by this term.

When I got back to work I literally just Googled ‘capture myopathy’ and I learned that when some animals are chased, restrained and/or frightened, they may experience surges in catecholamine resulting in a variety of clinical effects. But what literally stopped me in my tracks was a sentence about a sub-form of capture myopathy in which animals that have been suddenly frightened, without restraint and without a chase, die acutely. This description of a well-known veterinary syndrome struck me as nearly identical to that of a relatively ‘new’ identified human syndrome — the broken heart syndrome, or takotsubo cardiomyopathy.

Finding the commonalities between the two syndromes was truly exciting for me as a cardiologist because I am primarily a clinician and not an investigator, and I never really thought I would discover anything. So making this connection was an unexpected and a great feeling.

But as interesting to me was how well it illustrated the gulf between our professions. Here was a syndrome that veterinarians had been diagnosing, treating and even preventing for decades, which was ‘discovered’ by cardiologists in about the year 2000. It was exciting and alarming to wonder how things might have been different if cardiologists and ER doctors had this information over the past 30 years. Moreover, I had my ‘capture myopathy moment’ because I am a human cardiologist who is allowed to spend time working beside veterinarians. It became pretty thrilling to wonder what ‘capture myopathy moments’ might be waiting for oncologists, psychiatrists, immunologists, and others to discover through veterinary and human medical collaborations.”

NAV: In your book Zoobiquity, you credit early contributors to this “new” field of knowledge. Respecting that their findings paved the way somewhat, to what do you attribute the fact that your research “got legs” (2 legged and 4 legged) and has become an international phenomenon? What part did access to better technology play?

Dr. Natterson-Horowitz: “Got legs—2 versus 4…. that is funny! All of us who are working in the One Health space are standing on the shoulders of the giants that preceded us. One Health really is one of the biggest and most important ideas of our time. Despite the veterinary profession’s deep awareness of it, remarkably, the majority of physicians in the United States have neither heard of One Health nor do they have a sense of what it is about.

I think one part of the problem has been One Health’s traditional emphasis of zoonotic diseases as a central connector between human and animal health. Of course, zoonoses and other infectious processes are of crucial importance to human and non-human animal populations. But there are crucial One Health connections to be made in every specialty of medicine. The vast majority of the 900,000+ physicians in the United States are busy practicing pediatrics, family medicine, cardiology, dermatology, psychiatry, ob-gyn and other specialties. Infectious diseases and emerging pandemic threats, while important to physicians, may seem disconnected to their day-to-day practice concerns.

What my co-author, Kathryn Bowers, and I tried to do in Zoobiquity was to feature important pathologies shared by non-human animals and people which are NOT explicitly infectious – heart failure, breast cancer, self-injury, obesity and eating disorders among others. I think some of the success of our conferences and the book has been our emphasizing the point that One Health is for every kind of clinician — physician, nurse, psychologist and dentist — not to mention patients.

The role of technology in moving our ideas forward has been huge. First, our comparative research was made absolutely possible by guided web-based search strategies. Had we tried to write the book 15 years earlier, it would not have been possible. Social media has also helped create excitement around Zoobiquity conferences, and the reach of my TED talk has everything to do with social media.”
Dr. Natterson-Horowitz

Dr. Natterson-Horowitz completed her undergraduate studies at Harvard College and received a master’s degree from Harvard University.

She received her medical degree from the University of California, San Francisco.

In addition to patient care, she is actively involved with medical education and research. Dr. Natterson-Horowitz holds a professorship in the UCLA Department of Ecology and Evolutionary Biology and is Co-Director of the Evolutionary Medicine Program at UCLA.

NAVC: As of this interview, your TED talk has been viewed 1,276,535 times. We especially liked the closing: “Because it turns out, some of the best and most humanistic medicine is being practiced by doctors whose patients aren’t human. And one of the best ways we can take care of the human patient is by paying close attention to how all the other patients on the planet live, grow, get sick and heal.” How did you encapsulate your years of research and practice into a 20-minute TED talk?

Dr. Natterson-Horowitz: “Doing a TED talk is a pretty specific thing. They give you a timeline of preparation and rehearsal that starts about 9 months before the talk, so I had plenty of time to reflect on how I would use the 18 minutes to (in an engaging way!), give the history of the gulf between our fields and analyze the cost of this disconnect and the power and potential of collaboration to benefit both human and non-human animal patients. It was challenging to talk about the blind spots we physicians have without being disrespectful to my profession. But it was a real opportunity to share ideas about how to bring the fields together.

Interest in Zoobiquity conferences spiked after the talk and I heard from clinicians from both human and veterinary medical fields from around the world. Ultimately, the goal is to bring together practitioners in human medical and veterinary care of all kinds for a collaborative and transformative experience. I have been surprised by how much of a platform TED is for ideas like this. One of the most unexpected (and exciting) aspects of the whole experience is that the talk has been translated into 25 languages. Hearing from veterinarians and physicians who connect to the ideas from Egypt, Japan, Poland, Kazakhstan and Sweden has been gratifying and reaffirming of the work.”

JOIN DR. NATTERSON-HOROWITZ AT THESE NAVC CONFERENCE SESSIONS

Tuesday, January 19, 2016

IGNITE!: “How Will Veterinary Science Transform Human Medicine?”
11:05 - 11:15 AM
Marriott | Grand Salon 8

Meet The Professor Luncheon: “Veterinarians on Rounds at the Human Hospital”
Sponsored by Aratana Therapeutics
12:00 - 1:30 PM
Marriott | Tampa

Evening Highlight: “Zoobiquity: Bringing Human Science to Animal Medicine”
Sponsored by Aratana Therapeutics
7:30 PM
Gaylord | Osceola Ballroom
Please join us for a special evening session with Dr. Stephen J. Ettinger

Tuesday, January 19, 2016
5:30-6:45 pm
SUN C BALLROOM, GAYLORD

FOOD AND DRINKS PROVIDED

SEATING IS LIMITED

Emerging Trends in Natural Pet Food: Therapeutic Diets You Can Trust.

STEPHEN J. ETTINGER
DVM, DACVIM
(SAIM and Cardiology)

JASON W. GAGNÉ
DVM, DACVN
## Featured Events Today

### ZoobiQuity: Bringing Human Science to Animal Medicine
- **Sponsored by Aratana Therapeutics**
- **7:30 PM**
- **Gaylord | Osceola Ballroom**

Join us in learning about the fascinating parallels between human and veterinary medicine and how lessons learned in either field can transcend species.

### Veterinary Technician’s Lounge
- **Sponsored by Boehringer Ingelheim Vetmedica, Inc.**
- **9:00 AM – 5:30 PM**
- **Marriott | Exhibit Hall**

Relax, recharge and network with your peers!

### Hands-On Laboratories*

<table>
<thead>
<tr>
<th>Laboratory</th>
<th>Days</th>
<th>Time</th>
<th>Location</th>
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<tbody>
<tr>
<td>Acupuncture: Getting Started</td>
<td>HOL – Tuesday</td>
<td>8:30 AM – 5:30 PM</td>
<td>Caribe</td>
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<tr>
<td>Cytology Workshop</td>
<td>HOL – Tuesday</td>
<td>8:30 AM – 5:30 PM</td>
<td>Caribe</td>
</tr>
<tr>
<td>Patella Luxation Repair</td>
<td>HOL – Tuesday</td>
<td>8:30 AM – 5:30 PM</td>
<td>Caribe</td>
</tr>
<tr>
<td>Tracheal and Urethral Stenting NEW!</td>
<td>HOL – Tuesday</td>
<td>1:30 – 5:30 PM</td>
<td>Caribe</td>
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*Additional fee required. See our Information Desk at the Gaylord or Marriott to confirm openings and to register. Limited seating, available on a first-come, first-served basis.

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### Session/Tracks/Presentations

<table>
<thead>
<tr>
<th>Session/Track/Presentation</th>
<th>Details</th>
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| American Academy of Veterinary Nutrition | **Sponsored by Greenies**
- **8:00 AM – 4:50 PM**
- **Marriott | Grand Salon 4-6**

Get the facts and debunk the myths about nutrition.

| American College of Veterinary Anesthesia and Analgesia | **Sponsored by Akorn Animal Health**
- **8:00 AM – 4:50 PM**
- **Gaylord | Sun A**

Get your questions about regional anesthesia, anesthetic choice and fluid therapy answered in these sessions.

| Association of Shelter Veterinarians: Shelter Medicine Program | **Sponsored by Home Again**
- **8:00 – 4:50 PM**
- **Gaylord | Osceola A**

A full day of relevant topics includes biological, physical and chemical occupational health concerns in the animal shelter.

| Cutting-Edge Symposium | **Sponsored by Bayer**
- **8:00 - 11:45 AM**
- **Gaylord | Osceola C**

Check in on the front lines of feline medicine, supplements and infectious disease.

| IGNITE! | **Sponsored by Zoetis**
- **8:00 – 11:30 AM**
- **Marriott | Grand Salon 8**

Stop in for a unique learning opportunity consisting of 10-minute TED*-like talks with fresh perspectives on the future of our profession.

| Kidney Disease in Cats | **Sponsored by IDEXX**
- **8:00 - 11:45 AM**
- **Gaylord | Sun B**

Find out how to look for early signs of this common disease and steps for management.

| The Next Level | **Sponsored by Virbac**
- **8:00 - 11:45 AM**
- **Marriott | Crystal Salon G**

Experts present sessions on lameness and senior pet health.

| Vaccine Symposium—The State of Vaccines: Protecting Your Patients | **Sponsored by Merial**
- **1:45 - 4:50 PM**
- **Gaylord | Osceola D**

Join experts for an interactive session on feline vaccination as well as talks on canine protocols and leptospirosis.

| Veterinary Hospice, Palliative Medicine and Euthanasia | **Sponsored by Care Credit**
- **8:00 AM - 4:50 PM**
- **Marriott | Crystal Salon C**

Learn how to optimize your practice for the business of end-of-life care.

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*The NAVC and IGNITE! are not affiliated with TED or TEDx.*
MEET THE NAVC BOARD OF DIRECTORS

The NAVC Board of Directors is responsible for strategic and financial oversight of our activities, including the NAVC Conference, NAVC Institute, VetFolio, Today’s Veterinary Practice, Today’s Veterinary Technician and other efforts from our association. Specifically, through leadership and committee direction, they manage the following duties:

- Determine the NAVC’s mission and purpose
- Ensure effective strategic planning
- Monitor and strengthen programs and services
- Ensure adequate financial resources
- Protect assets and provide financial oversight
- Build a competent Board of Directors
- Ensure legal and ethical integrity
- Enhance the organization’s public standing

OUR 2015–16 BOARD MEMBERS INCLUDE:

President
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Welcome to our new Board member!
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After 3 days of the Conference, here’s what people are talking about

“I’m planning to take my preventative medicine boards, so I’ve been taking courses to prepare for my exam in June. Then I plan to spend a little time with my family visiting Orlando.” — Captain Jeremy Lewis (DVM), US Army, Cameron, NC

“I’m excited about going to sessions today, because our hospital is branching out, and I’m learning from others what I need to know.” — Amanda “Mandy” Steinhoff (Practice Manager), The Plains, VA

“I’m planning to go tonight to the Sheryl Crow concert with my son if we can swing it. I will definitely do this conference next year if I can. This is my first year to take it all in, and I made a map this morning of all my lectures!” — Bridget MacDonald (CVT), Philadelphia, PA

“We’ve really been looking forward to all the classes here.” “We are definitely coming next year, and we’ve really enjoyed this year’s event!” — Janine Wilson (Support Staff) & Carrie Montgomery (Practice Manager), Palm Bay, FL

“I just really love all the classes. Techs get to go to everything and learn the same things the veterinarians are learning.” — Lindsey Bewick (CVT), Littleton, CO

“I’m so excited about tonight’s main event! I’m part of VETgirl, and Justine Lee (DVM, DACVECC, DABT) is getting an award! Last night we went to the Brief Media cocktail party and Hill’s party. Amazing food.” — Shelby Reinstein (DVM, DACVO), Levittown, PA

The images of Max the Meerkat in the photographs on this page are not eligible for the FIND MAX contest.
Giving Life a Second Chance Every Day...
Daria Rodriguez | Arecibo, PR
During my 18 years of experience as a veterinary technician, I have seen several cases of animal cruelty and negligence by pet owners up close. This has made me value the importance of being a part of these animals’ rehabilitation process and giving them a chance for a better life. Seeing them regain their health and trust in humans through attentive and loving care in spite of unfavorable odds reaffirms my sense of purpose and my conviction to be a dedicated professional in the field of veterinary care. Each new case poses a challenge, new and exciting, and thus worthy of all my effort, dedication and passion.

Making Everything Better for Cats
Laura Elliot | Twin Cities, MN
I have found an intense passion for feline medicine. That has been something I didn’t realize I had until I went into general practice. I practice on dogs and cats, but cats are just what move me. I love learning, constantly, the different ways I can help them out and just make everything better for them. Cats really need special attention and special care, so for me to be able to do that, and to do it well, is really important to me.

The Challenge
Sherry Weaver | Woodstock, GA
I will never burn out as long as I can see the dog who was brought in dead for 3 minutes after choking on a carrot. When we got a heartbeat and she stood for the first time—what ecstasy!!! And 2 years later when she won her agility trial. It doesn’t get better than that.

SHARE YOUR STORY TODAY AT NAVC.COM/MOVE.

HOW DO I...?

Keep Track of My 2016 CE Credits
Every time you attend a session, make sure your conference name badge is scanned to record your attendance. In addition, you may want to list each CE session you attend on the 2016 Record of Participation (ROP) form (p. 65 of our Official Program Guide)
Then, check your ROPS at a CE kiosk located near our CE Centers at each hotel (Gaylord & Marriott) beginning on Monday. You can...
• Email the certificate PDF directly from our CE kiosk to your personal email (this is BY FAR the easiest and best way to maintain an electronic record).
• Print certificates and ROPS from our CE kiosks before you leave.
NOTE: Veterinarians licensed in Texas must do this.
• Print certificates at home from NAVC.com/CE using your registration login.

IMPORTANT!
It is your responsibility to submit CE to your State Board. The NAVC does not submit CE reports for attendees.

Get NAVC Conference 2016 Proceedings
The following three Proceedings volumes are available: Small Animal, Large Animal and Veterinary Technician. Practice Management is included in all versions.
• If you preordered your Proceedings (print or USB) and didn’t get them during check-in, you can pick them up at the Registration Desk (Gaylord & Marriott).
• If you ordered the digital version online, you should have received an email with a link and download instructions. Questions? See our IT Help Desk at the Gaylord or Marriott.
• If you’d like to order Proceedings onsite, you’ll find order forms at our On-site Sales or Registration Desks (Gaylord & Marriott).
• You’ll also find thousands of Proceedings from previous NAVC Conferences online at VetFolio.com (subscription required). Visit the VetFolio booth (Gaylord City Hall Lobby, Marriott Atrium) for more information or a demo.

Recharge My Laptop & Mobile Devices, Get Online
Stop by the Aratana Recharge Lounge in the Gaylord Osceola Lobby and the VetFolio Recharge Lounge in the Marriott Cypress Foyer.
You’ll find charging stations as well as Internet access and comfortable seating so you can recharge your own batteries while powering up your equipment.
Tuesday | 7:00 AM – 6:00 PM
Wednesday | 7:00 AM – 5:00 PM

Know When & Where to Get a Shuttle
Our free NAVC Shuttle, sponsored by Merial, runs daily for your convenience. Shuttle pick-up/drop-off points are clearly marked outside each hotel. You’ll find a shuttle map with routes on pp. 214 and 215 of our Official Program Guide and online at NAVC.com/Shuttle.
Tuesday | 6:00 AM – 9:30 PM
Wednesday | 6:00 AM – 10:30 PM

Download the Conference Mobile App
Look for the NAVC Conference 2016 Mobile App in these online stores:
• Apple App Store for iPhone/iPad devices
• Google Play Store for Android devices

Register for Hands-on Laboratories, Masterclasses, Meet the Professor Luncheons and Behind the Scenes Tours
Visit our Registration Desks at the Gaylord and Marriott to see which sessions still have openings and to register. Openings are filled on a first-come, first-served basis.

Give Us Your Opinion — Win Prizes!
We want your input to make the NAVC Conference EVEN BETTER next year. We’d also love to have your vote for the NAVC Conference 2016 Speakers of the Year. It’s easy to complete our survey in just minutes.
• Simply take our electronic survey on the Mobile App or at an Evaluation Station in the Gaylord Osceola Lobby & Marriott Palms Foyer.
• If you include your name and email address, you could win prizes that include $100 gift cards and a free registration to the NAVC Conference 2017.

PROP UP YOUR FEET

The Veterinary Technician’s Lounge will be open Tuesday and Wednesday, offering technicians the opportunity to relax, recharge phones and devices and network with other technicians.
“Here, vet techs are treated more like a member of the team than just staff,” added Taitz. “We have to get back to work tomorrow, so we’re trying to absorb as much as possible from sessions and other technicians.”
Veterinary technicians Lauren Haynes and Nichole Fahringer, CVT, both from Sanford, Florida, were also glad to have a place to take a break. “We now have a second to look at some of the things we picked up!” said Haynes.
Fahringer agreed. “It’s quiet here, but you know, it’s also great to talk to people from all over.”
You can find the Veterinary Technician’s Lounge in the Marriott Exhibit Hall. It is open 9:00 AM to 5:30 PM on Tuesday, and 9:00 AM to 2:00 PM on Wednesday.

GIVING LIFE A SECOND CHANCE...
NAVC PARTNERS MAKE IT ALL POSSIBLE... AND AFFORDABLE

When visiting the Exhibit Halls and sponsored talks, please take a moment to thank our partners for making the NAVC Conference 2016 possible!

Here’s a fact you may not know: the NAVC is a nonprofit association. We do not earn profits for our owners — all the money we earn or receive through sponsorships is used for our quest of veterinary education and success.

We rely on revenue from our program sponsorships, exhibitors, advertisers and registration fees in order to provide world-class continuing professional development for the global veterinary healthcare community. We don’t want to imagine what would happen without our Industry Partners.

Their support makes possible a significant portion of the extraordinary NAVC experience at the most affordable rates for everyone on the veterinary healthcare team.

This includes our annual NAVC Conference as well as our other programs: VetFolio, NAVC Institute, NAVC OnCampus, our official journals (Today’s Veterinary Technician and Today’s Veterinary Practice) and more.

There are 4 main levels of NAVC sponsorships: Diamond, Platinum, Gold and Silver. These levels are based on companies offering major year-round sponsorship/support related to all NAVC programs.

• Direct sponsorships are funds provided by Industry Partners to support specific events or services for attendees.

• Indirect sponsorships are additional funds for events or services at NAVC programs in which an attendee benefits (e.g., catering or attendee bags).

We’re grateful to these major Industry Partners for their commitment, but of course, we appreciate all our veterinary Industry Partners!

Smaller companies might not be able to attain these partnership levels, but they’re extremely important to the NAVC and our Conference attendees. Not only do they invest what they can during our events, but they, along with our major partners, provide education, new technologies, forums with industry leaders, special events, demonstrations and much more, all to provide you with timely and relevant information that helps you thrive.

Please take a moment to thank all our partners by visiting their booths and asking about their solutions for veterinary care.

DIAMOND PARTNERS

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SILVER PARTNERS

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JOIN US IN GIVING THANKS TO THOSE WHO GIVE SO MUCH.

Nominate a hero from the Front Lines of animal health!

With your video submission, you’ll help us honor the veterinarians, veterinary technicians and all clinic staff fighting the good fight on behalf of animals in need. Video contributors and chosen nominees will be eligible for a special grand prize, and all contributors will receive a free gift! Brought to you by Merial, the maker of FRONTLINE® Plus.

NOW TAKING VIDEO NOMINATIONS

While at NAVC, visit Merial’s Booth 1019 to record your nomination at the SALUTING THE FRONT LINES Kiosk.

Sunday, January 17, 2016 -
Wednesday, January 20, 2016
Merial Booth 1019, Gaylord Palms
Visit Campbell Pet Company in Booth 2425 to enjoy special show discounts and a chance to win a 16” x 20” print from animal lover and artist April Murphy.

With a simple scan of your badge you’ll be automatically entered into a drawing to win a 16” x 20” print from April Murphy. Bright, unique and very eyecatching, it’s easy to see how prints like these would be a welcome addition on the wall of any pet-care facility.

Want to work for a company that cares as much about animals as you do? Talk to us about a career at IDEXX!

Ballroom Level, Osceola Room 6
Sunday, Monday and Tuesday
10:00 a.m.–noon and 2:00 p.m.–5:00 p.m.
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10:00 a.m.–noon
idexx.com/careers

Come visit us at Marriott booth 3311 for a FREE gift.

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EQUINE
Chris Sanchez, DVM, PhD, DACVIM
Dr. Sanchez received her DVM degree from the University of Florida in 1995. She then completed an internship at Equine Medical Associates in Edmond, OK, and a residency in large animal internal medicine at the University of Florida. She is a Diplomate of the American College of Veterinary Internal Medicine. She completed her PhD at the University of Florida in 2003. She worked with Dr. Al Merritt studying the effects of colonic inflammation on nociceptive transmission and central processing of pain.

EXOTICS
Doug Mader, MS, DABVP (C/F, R/A)
Dr. Mader was selected for the 2nd year in a row and 5th time total — more than any other NAVC speaker! Dr. Mader received his DVM from the University of California, Davis in 1986. In addition, he completed a residency in primate and zoo animal medicine. Prior to moving to the Conch Republic, he owned a small animal/exotic practice in Southern California. Currently, he is the consulting veterinarian for the Marathon Sea Turtle Hospital, the Monroe County Sheriff’s Zoo, the Key West Aquarium, and the Theater of the Sea and is the owner of the Marathon Veterinary Hospital, a referral practice in the Conch Republic.

FOOD ANIMAL
Arlen Wilbers, DVM
Dr. Wilbers earned his DVM at the Virginia Polytechnic Institute and has been on the large animal and farm animal veterinary staff at Quakertown Veterinary Clinic in Quakertown, PA, since 1987. His special interests include small ruminants and pot-bellied pigs. Dr. Wilbers has received the 2005 Achievement of Excellence award from the Pigs as Pets Association and had a pet pig medicine article published in In Practice in 2008. He has been a presenter at numerous pet pig symposiums over the last 25 years and has written and been featured in numerous online articles.

PRACTICE MANAGEMENT and VETERINARY TECHNICIAN
Marty Becker, DVM
AN NAVC FIRST: a speaker received the top votes in two different categories. Dr. Becker, “America’s Veterinarian,” was the resident veterinary contributor on Good Morning America for 17 years. He is currently a member of the Board of Directors of the American Humane Association as well as its Chief Veterinary Correspondent, a founding member of Core Team Oz for The Dr. Oz Show, and a member of the Dr. Oz Medical Advisory Panel. He has written 22 books and contributes to many publications and websites, including Veterinary Economics, Dogster, Catster and Vetstreet.com.

SMALL ANIMAL
Justine Lee, DVM, DACVECC, DABT
Dr. Lee graduated from Cornell University and completed an internship at Angell Animal Medical Center, which is affiliated with the Massachusetts SPCA. In addition, she completed an emergency fellowship and residency at the University of Pennsylvania. Currently, Dr. Lee is one of approximately 500 board-certified veterinary specialists worldwide in emergency and critical care, and is a Diplomate of the American College of Veterinary Emergency and Critical Care. She is also board-certified in toxicology and is a Diplomate of the American Board of Toxicology.

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Visit us at booth #427 to learn more.
For more than 25 years, the North American Veterinary Community (NAVC) has trusted Freeman to serve as the official services contractor for the NAVC Conference.

We look forward to working with the NAVC and its exhibitors for years to come.

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WE HAVE WINNERS!

TODAY’S VETERINARY TECHNICIAN
An Official Journal of the NAVC

Just a reminder: if you sign up for a Today’s Veterinary Technician subscription at the Gaylord or Marriott booth, you’ll be entered in the daily raffle! Remaining raffle prizes include lunchbags.

Congratulations to the Monday winners!

MONDAY
STETHOSCOPES
Victoria Berk, Forest Hills, NY
Denise Bonenberger, Lilburn, GA
Melissa Campbell, Myrtle Beach, SC
Rachel Cerutti, Hyde Park VT
Tabitha Sias, Wickliffe, OH
Amanda Zielinski, Wahlawa, HI

SIGN UP TODAY FOR A CHANCE TO WIN!
ONE DAY LEFT.

Gaylord Booth #1613
Visit the IMS Animal Health booth at the Gaylord for all your surgical instrument and accessory needs.

- Surgical instruments
- Accessories
- Cleaning products

Visit us at both of our booths and register to win an Apple® Store Gift Card!

Our booth at Marriott focuses on new technology.
Be the first to see the Endo-i® Veterinary Endoscope and other technical advancements.

Marriott Booth #3501
Endo-i Veterinary Endoscopes

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www.imsanimalhealth.com
GET YOUR DANCE ON
at the NAVC Conference 2016 Finale Party!

Join us in celebration of the last night in our current venues as we kick off the upcoming 2016-17 year of continuing education, camaraderie, professional and personal success and fun, too!

Marriott | Palms Ballroom • 7:00 - 10:00 PM

#NAVC2016
Join the social buzz during the NAVC Conference… and after

Let's make this the year of connecting and communicating with our NAVC Conference peers online! Here are some prompts to get the fun started:

• Tell us what you love about the NAVC Conference 2016 and how it moves you toward career growth and satisfaction: Sessions? Speakers? Entertainment? New products?
• Post a photo with new friends, old classmates and maybe Max the VetFolio Meerkat
• Post questions, comments, stories and funny images
• Like and share posts you enjoy

We'd love to know what you have to say!

Use #NAVC2016 in all posts so our Conference community can follow and chime in.

NAV-C-RELATED SOCIAL MEDIA

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Learn How to Save Time & Money using KomfyK9™

Visit us at NAVC Conference/Booth 3510 at the Marriott Center for a chance to win an Intro Bedding Kit a $300 value.

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FAQ: CE CERTIFICATES
Here are all the details about earning CE credit at the NAVC Conference 2016

One of the top questions we receive each year is, “How do I get proof of my CE credit hours?” We’re happy to provide this answer and many others to help you track what you’ve earned here.

Q: Is NAVC an approved provider of RACE-approved CE programs?
A: Yes. The NAVC is an approved Continuing Education RACE Provider, Provider ID #172.

NAV programs are reviewed and certified by the American Association of Veterinary State Boards Registry of Approved Continuing Education (AAVSB RACE), a national clearinghouse for the approval of continuing education providers and their programs.

Providers/presenters voluntarily apply to the RACE program and agree to abide by the RACE Standards. AAVSB does not solicit participation in the RACE program.

Please contact the AAVSB RACE program if you have any comments/concerns regarding any program’s validity or relevance to the veterinary profession.

RACE Contact Information
380 W 22nd Street, Suite 101
Kansas City, MO 64108
+1.816.931.1504

Q: How many CE credit hours does the NAVC Conference offer through its programs?
A: Over the 5 days of our Conference, you’ll find more than 1,200 CE credit hours in a wide range of topics and session formats. There’s something for every veterinary team member. Nearly all specialties and interests are covered in small animal, large animal, exotic, food animal and wildlife medicine as well as practice/business management and professional growth.

You can attain as many as 41.5 hours of RACE-approved CE here, depending on your state Board limitations.

Q: How does the CE credit-hour calculation work?
A: You’ll receive your Certificate of Attendance and number of CE hours based on your registration type (Veterinarian, Veterinary Technician, Practice Manager, etc.) and the session(s) you attend.

Some state Boards have limitations on the hours accepted in certain categories and restrictions on methods of delivery for veterinary CE as well as specific procedures for certification and documentation of attendance.

You’re responsible for complying with your state Board guidelines and limitations, and tracking and reporting your earned CE credit hours accordingly. Please check with your state Board for details, or stop by our Registration Desk/Information Desk at either the Gaylord or Marriott for assistance.

Q: How do I keep track of my CE course attendance?
A: First, make sure you get your badge scanned at the door for each session. Door Monitors will be available to do this for you at the session door, or you can manage your Record of Participation (ROP) at the CE Center or online at NAVC.com/CE.

In addition, we recommend keeping a handwritten record of your session attendance (on the 2016 Record of Participation form in our Official Program Guide on p. 65) to compare with the record you can email or print at the Registration Desk during the Conference.

Q: How do I get my certificate(s) of attendance?
A: Check your ROPs at the CE Centers found at both hotels by the Registration Desk. This is where you have the following three options to get your CE certificate(s).

Option 1: Email the certificate PDF(s) directly from our CE kiosk to your personal email (this is BY FAR the easiest and best way to maintain an electronic record).

Option 2: Print certificates and ROPs from our CE kiosks before you leave.* IMPORTANT: Veterinarians licensed in the state of Texas MUST obtain their CE certificate prior to leaving the NAVC Conference 2016. Certificates are printed at the Registration Desk and cannot be mailed or issued after the Conference.

Option 3: Print certificates at home from NAVC.com/CE using your registration login.

Important: It is your responsibility to submit CE to your State Board. The NAVC does not submit CE reports.

For information about certification in each state, visit the American Association of Veterinary State Boards website: www.AAVSB.org

*The NAVC is an approved New York State Education Department CE Provider.

CE CREDIT-HOUR CALCULATIONS*

Sessions included in your registration fee:
- 75-minute session = 1.5 CE credit hours
- 50-minute session = 1 CE credit hour
- 20-minute session = 0.5 CE credit hour
- 15-minute session = 0.25 CE credit hour

Sessions requiring an additional fee:
- Hands-on Laboratories:
  - 4 CE credit hours (half-day)
  - 8 CE credit hours (full-day)
- Masterclasses: 2 CE credit hours
- Meet the Professor Luncheons: 1.5 CE credit hours

*These are general guidelines. Please refer to your state’s specific guidelines and requirements for complete accuracy and proper compliance.
GOING ALL IN AND HANDS-ON
The Conference experience can be overwhelming, so take some time for a small-group session

Each year, the NAVC invites you to roll up your sleeves and experience the NAVC Conference Hands-on Laboratory learning sessions. The NAVC Conference 2016 has provided the guidance of seasoned instructors to help class attendees acquire a range of skills to perform specialized procedures at their own practices.

“It’s personalized instruction,” said David Senior, BVSc, DACVIM, DECVIM, NAVC Conference coordinator and associate dean at Louisiana State University. “You come away with skills and take advice from an expert. You always leave the lab with the latest information.”

The Hands-on Labs vary in experience level. For example, said Senior, those with relatively no experience in ultrasound can go in and get their hands “wet.”

The 2016 Hands-on Labs were already 90 percent full before the Conference started this year, and Senior said they usually sell out. The number of lab registrants has grown by 7 percent to 10 percent every year for the past several years. This year will have over 1,000 registrants.

The NAVC makes sure the topics covered in the labs reflect what attendees really want. “We offer the most Hands-on Labs during a major veterinary conference,” Senior added. To give participants the most realistic experience for some procedures, like endoscopy and ultrasound, the labs use live shelter animals, which are then available for adoption. For more information on adopting these animals, visit Caribe Royale, Boca 5.

In addition to Hands-on Labs, other events such as Masterclasses and Meet The Professor Luncheons also allow attendees to personalize their conference through small classes and individualized learning. For the 30+ Hands-on Labs offered this year, which generally have openings for only 24 to 36 attendees, Senior said, “Students in these labs will not be disappointed. We give them great, customized instruction.”

If you haven’t been to the Caribe yet, hear from your peers why you should attend a Hands-on Lab in 2017!

“‘I’m attending the Hands-on Canine GI Endoscopy lab because I want to add this [procedure] to my practice. I really want to learn the technical skills of it.’
—Paul Hodges (DVM), Toronto, ON

“We’re taking Advanced Dentistry for Technicians. I signed up because I’m really interested in dentistry, and I want to better learn these skills for my clinic.”
—Jillian Santana (Veterinary Technician), Yorktown Heights, NY (left) & Tara Connor (CVT), Owensboro, KY (right)

“This is my first Hands-on Lab, and I’m taking Urethral Catheterization because the skills are in high demand at my practice. I want be able to better assist the doctors I work with.”
—Amanda Iannone (LVT), West Babylon, NY

From convention to center of attention
After a day of meetings, meet at Rocks. Enjoy handcrafted cocktails, live entertainment and unparalleled service, plus complimentary valet parking. Everything you need to unwind is at International Drive’s premier lounge.

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FIND MAX, WIN A VETFOLIO PRIZE PACKAGE

Enter to win by spotting the VetFolio mascot Max the Meerkat in this issue of INSIDE NAVC. Meerkats are great at hiding in small places. If you can find Max the Meerkat in today’s issue of INSIDE NAVC, you could win an iPad, a 1-year VetFolio subscription (individual) and a set of VetFolio earbuds! This means you can access VetFolio articles, videos, courses, podcasts and more on the iPad and listen with your new earbuds.

Here’s how it works:
• Check out each page of today’s issue of INSIDE NAVC, cover to cover.
• See if you can spot the Max Meerkat icon hidden somewhere among the content (besides this appearance, of course!)
• Email Max’s location to FindMax@NAVC.com by 5:00 PM EST TODAY. Please be sure to include your full name and phone number.
• You can enter once each day on Sunday, Monday and Tuesday.
• Each day by 8:00 PM, we’ll draw one winner at random from all correct emails received and will notify the winner by email or phone.

You never know where Max is burrowing. Good luck!

INTRODUCING

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ClotIt® VET is a sterile, single-dose application of ClotIt blood clotting powder – the latest addition to the ClotIt family of products for use at home, in the office and now in the OR.

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When a pet is hurt, or needing surgery, respond quickly with ClotIt®.

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To learn more visit NAVC Conference 2016 BOOTH #3706

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ORLANDO Welcomes You

NORTH AMERICAN VETERINARY CONFERENCE

We are honored to host NAVC for the past 32 years in our hotel community and look forward to welcoming you in our Convention District in 2017! From exciting new dining options and tempting hot spots to new developments at our world-renowned attractions, you will be sure to discover a whole new side of Orlando!

To learn more, visit orlandomeetinginfo.com

VisitOrlando
Introducing the first and only Lyme disease vaccine with two recombinant proteins—OspA and a chimeric protein containing antigenic material from seven common types of OspC.

Ask your Zoetis representative for more information, or visit VANGUARDcrLyme.com.
LEAVING ORLANDO: TIPS FOR A SMOOTH DEPARTURE
Here’s all you need to know about heading home

Getting to the Orlando International Airport:
- **Mears Transportation discount coupon:** Find rates, reservation information and a discount coupon at NAVC.com/Travel. PLEASE NOTE: Mears Transportation MUST BE SCHEDULED AT LEAST 24 HOURS in advance of your departure flight date and time. If you have questions, please see our Information Desk.
- **Hotel shuttle:** Disney properties include complimentary airport transportation in your room rate. Please note that advance reservations are required. If you have not received an email about this from your Disney hotel, please see the front desk at your hotel.
- **Taxis and private cars:** The cost of these can be minimized by sharing a ride with other Conference attendees who are departing at about the same time as you. Taxi rates are generally $60-$70 one way and private cars are more expensive.

Planning for enough time to get to the airport:
- The Orlando International Airport is busy most of the time, so we recommend getting there at least 2 hours before your flight.
- However, Mears Transportation requires that you schedule your airport return trip 3 hours prior to your flight departure time.

Printing your boarding passes:
- Both the Gaylord & Marriott hotels have a designated area in their lobbies. The front desk staff or concierge can direct you to the location.
- You can also print your boarding passes at the Recharge Lounges located in the Gaylord & Marriott convention centers.

Ship items home if needed:
- Each hotel has a Business Center where you can arrange shipping.

SAVE THE DATES
For your future planning, here’s a list of important veterinary industry events.

**NAVC Conference**
2017: February 4 – 8 | Orange County Convention Center, Orlando
2018: February 3 – 7 | Orange County Convention Center, Orlando
2019: January 19 – 23 | Orange County Convention Center, Orlando
Visit our Information Desk at the Gaylord & Marriott to learn more.

**NAVC Institute**
2016: May 15 – 20
2017: May 21 – 26
2018: May 20 – 25
For details, visit our Gaylord booth outside the Osceola Ballroom.

**AAHA Conference** (American Animal Hospital Association)
March 31 – April 3, 2016 | Austin, TX
For details, visit the AAHA Gaylord booth #1437.

**WSAVA Congress** (World Small Animal Veterinary Association)
September 21 – 30, 2016 | Cartagena, Colombia
For details, visit the WSAVA booth in the Gaylord Osceola Lobby.

**SEVC** (Southern European Veterinary Congress)
October 15 – 17, 2016 | Barcelona, Spain (Joint Meeting SEVC/FECAVA/FIAVAC)
For details, visit the SEVC booth in the Gaylord Osceola Lobby.